

WELLBEING AND INDEPENDENCE DIVISION STRATEGY 2020/22

Summary

INTRODUCTION AND CONTEXT

As we emerge from the lockdown restrictions imposed to contain the Covid-19 pandemic, our residents are likely to find themselves struggling to recover their economic, health and social wellbeing.

We are likely to see an **increase in neglect, self-neglect, domestic violence, mental ill health and criminal exploitation.**

We know that the burden has fallen disproportionately on our BAME residents, exacerbating the existing underlying inequalities, and a clear and sustained focus on prevention and early intervention is now more important than ever if they are to recover quickly.

**Our job in Wellbeing and Independence
is to lead that effort.**

Our Priorities to meet that challenge

Delivering outstanding standards of performance

Providing systems leadership

Reviewing our commissioning programme

Boosting the integrated care strategy

Using our premises to bring prevention services to communities

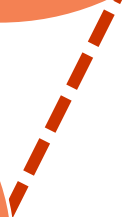
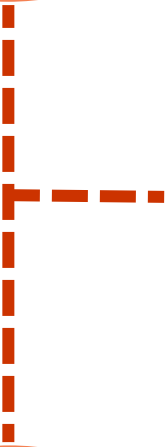
Driving change at population level

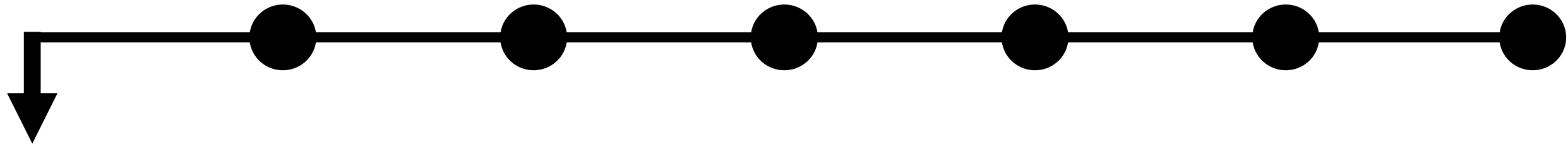
Boosting family-led practice

Making the most of our Partnerships



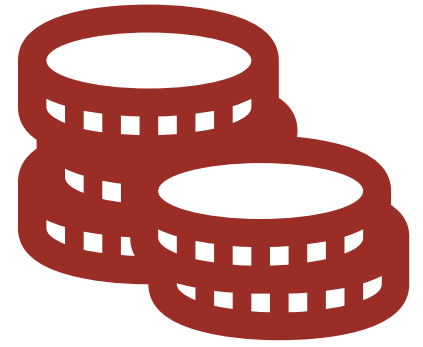
Managing (suppressed) demand on our services

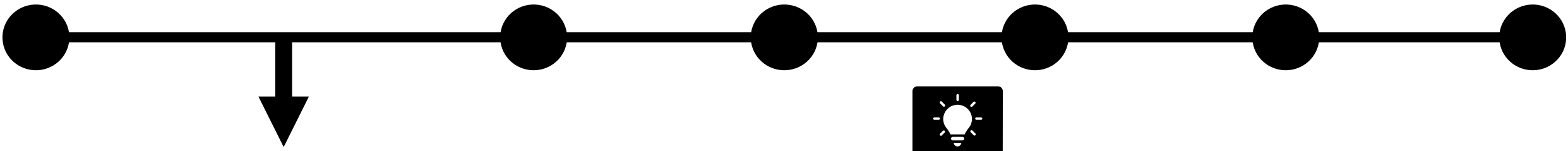




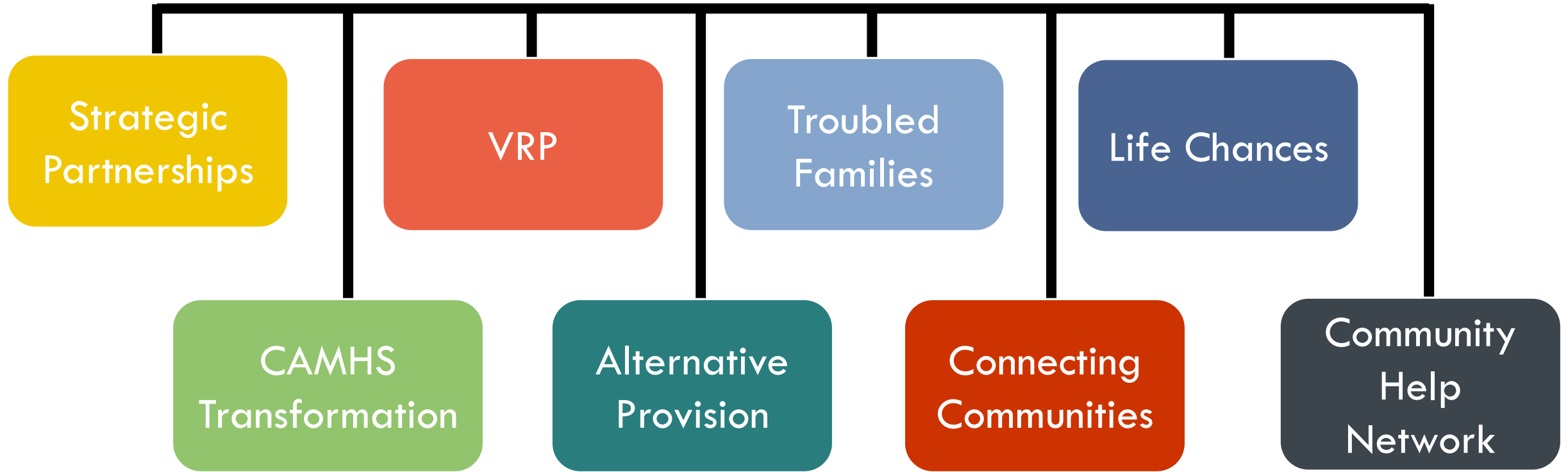
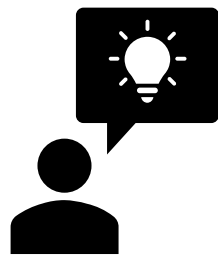
1.1 Delivering outstanding standards of performance

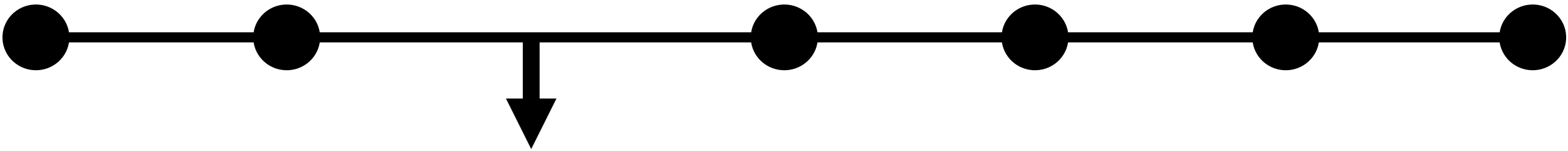
- Ensuring staff welfare & building safety
- Deploying flexible working arrangements
- Using data to understand & respond to inequalities
- Focusing on QA including user voice
- Maintaining financial sustainability
- Using Agile & data to manage work





1.2 Providing systems leadership





2.1 Driving change at population level



Community Help
Network

Botvin Essential
LifeSkills Programme

Hate Crime Citizens
Assembly

Inclusive Schools
Programme

VRP Strengthen
Programme

Universal behaviour
and attendance



2.2 Boosting family-led practice



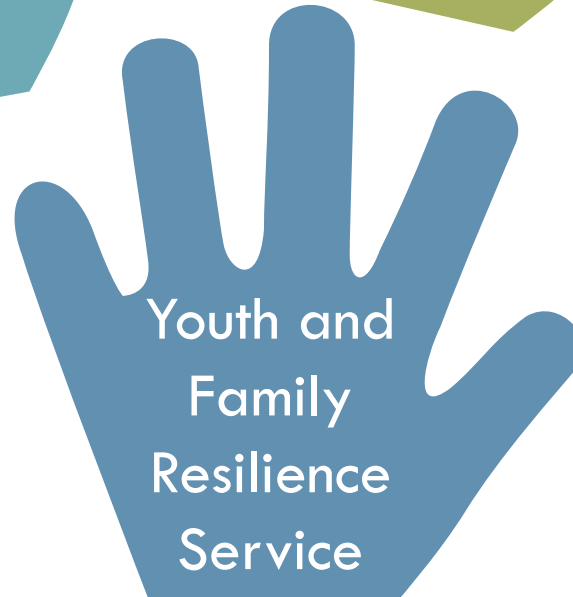
Revised
co-produced
offer to
carers



Resilience
Curriculum
into
practice



Safe &
Together



Youth and
Family
Resilience
Service



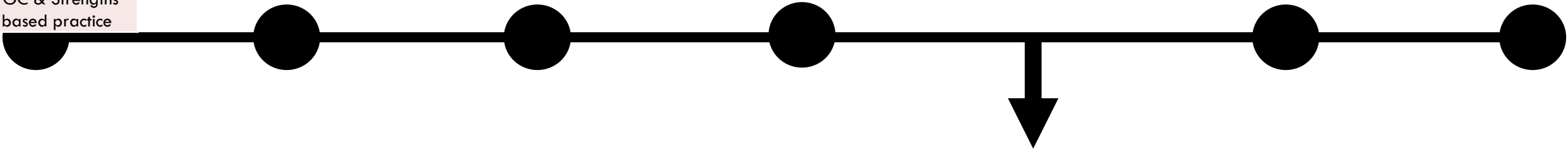
Non-violent
Resistance



FGC &
Strengths
based
practice



Refresh
MOSAIC
Tools



2.3 Using our premises to bring prevention services to communities



Hyper local working in key LSOAs

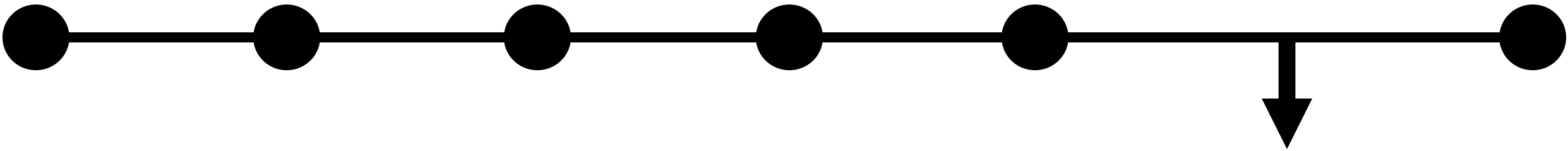
Delivering local support through AP programme

Trauma-informed resilience

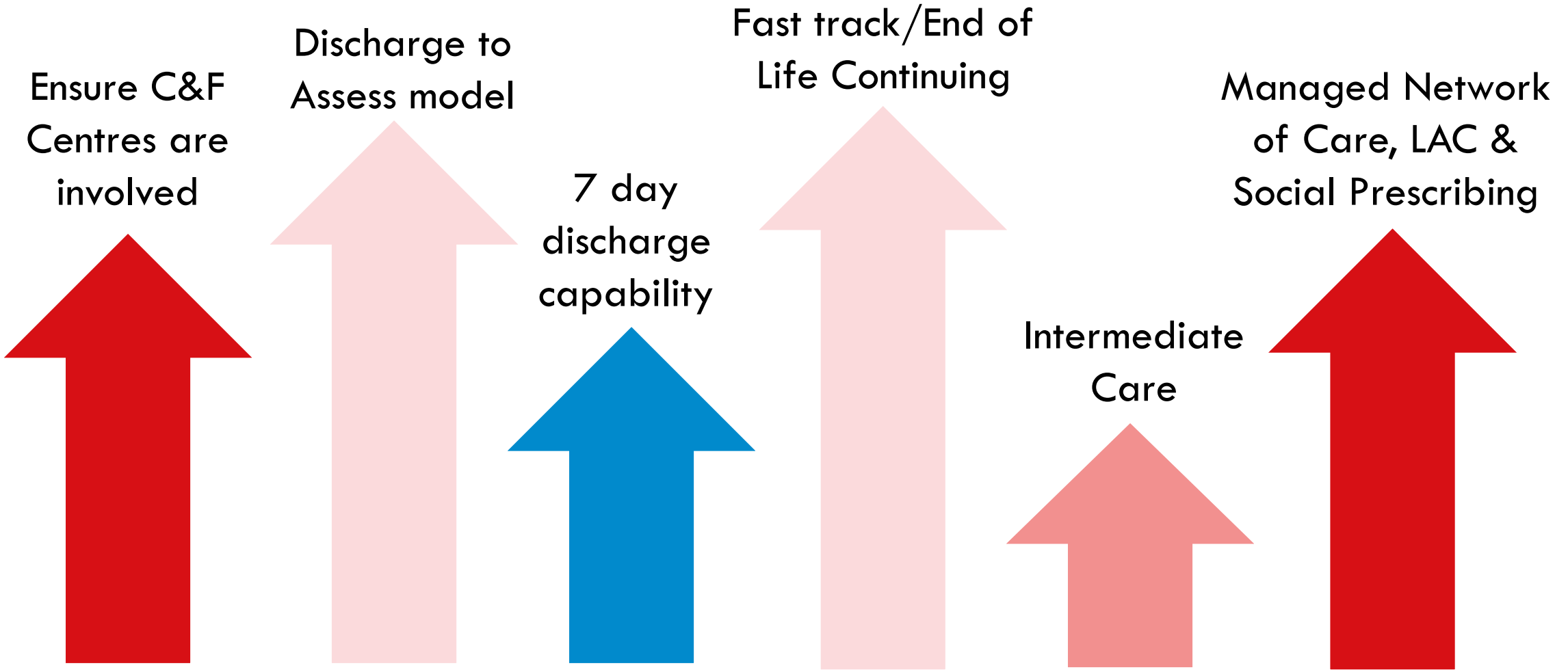
Families and Homes Hub

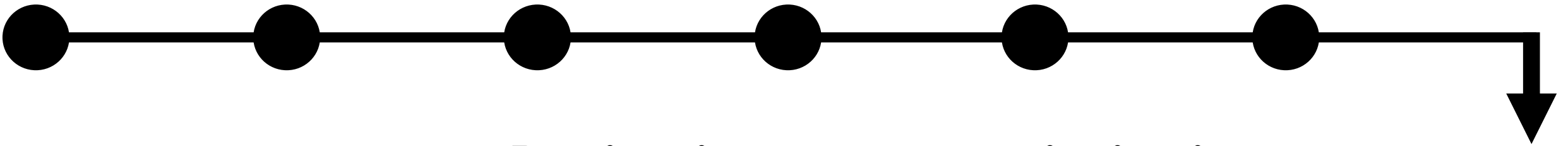
Whipps Cross redevelopment

Children's and Families Centres



2.4 Boosting the integrated care strategy

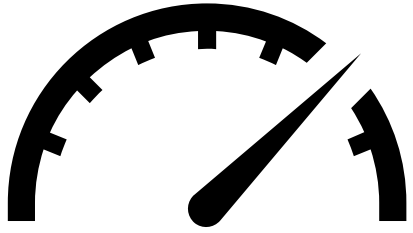




2.5 Reviewing our commissioning programme



- Domestic Abuse community & refuge
- ASC Advocacy Services
- Home Improvement Agency
- Equipment & Home Care
- Children & Family Centres
- Alternative Provision
- Troubled Families



Wellbeing and Independence - **Metrics**

- *Detailed metrics can be found in programme plans.*

